

STAR response to competency questions

Sample Question: Give me an example of a problem you encountered?
How did you approach it? What was the outcome?

General competencies

<ul style="list-style-type: none"> • Communication • Team work • Leadership • Working on your own initiative 	<ul style="list-style-type: none"> • I.T skills • Customer care • Commercial awareness • Problem solving
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STAR Model	Competency question Please give me an example of when you have demonstrated your _____ skills? Fill in a competency from the list above and provide a STAR example to this question
S: Describe the situation	
T: Explain the task/problem that arose	
A: What action did you take?	
R: What was the result or outcome? What did you learn from this experience?	